



# How-To Guide

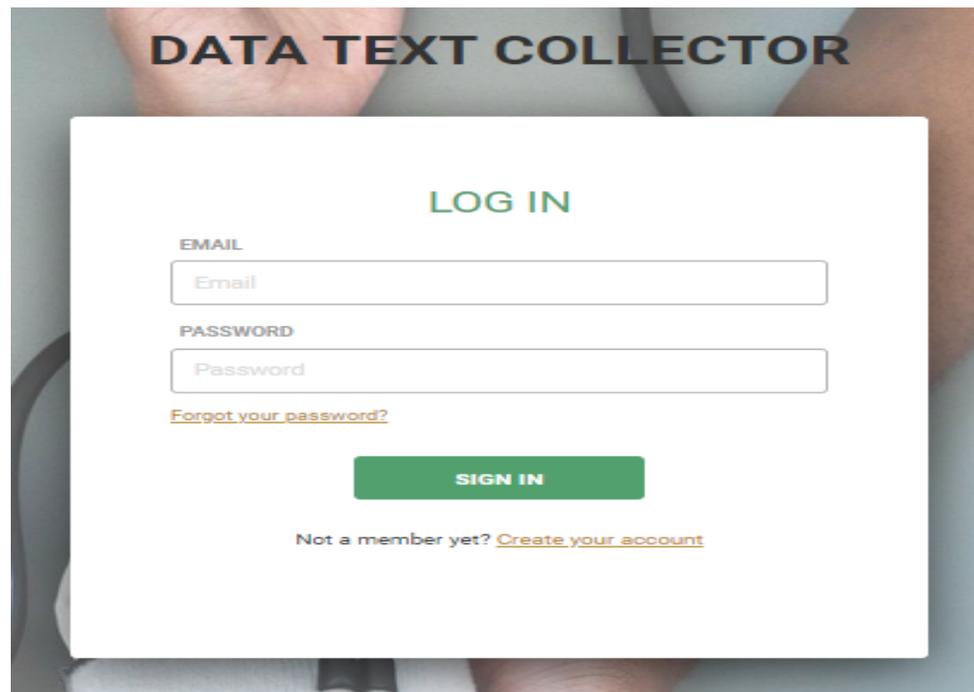
## Table of Contents

<b>Create New Entity</b> .....	3-4
<b>Create New Provider/User</b> .....	5-6
<b>Add/Schedule Patient</b> .....	7-11
<b>Additional Patient Functionalities</b> .....	12-15
Filter Patient List .....	12
Schedule Additional Question Set .....	13
Quick Send .....	13
View Patient Responses .....	14-15
Edit & Deactivate Patient .....	15
<b>Add Question Sets</b> .....	16-24
Procedure Question Sets .....	16-21
Individual Question Sets .....	22-24
<b>Medical Specialties</b> .....	25
<b>Alert Dashboard</b> .....	26
<b>Special User Rights</b> .....	27-32
Entity Administrator Account .....	27-31
Physician Account .....	32
<b>Analytics Dashboard</b> .....	33-41
Filters .....	34-38
Data Output .....	39-42
Data Export .....	42

## Create New Entity

\*\* The individual creating an entity will be the administrator for that entity (Entity Administrator = EA).

- 1) Go to the URL dtxmed.com.
- 2) Under the "SIGN IN" button, click on the "Create your account" link (see below).



**DATA TEXT COLLECTOR**

**LOG IN**

EMAIL  
Email

PASSWORD  
Password

[Forgot your password?](#)

**SIGN IN**

Not a member yet? [Create your account](#)

- 3) You will be redirected to the registration page. Complete all fields and submit (see below).

## Account Request

Submit your details in below form in order to create your account. Once you have submit your detail, we will review it and back to your for further process to complete your registration on [www.dtxmed.com](http://www.dtxmed.com)

First Name	<input type="text" value="First Name*"/>
Last Name	<input type="text" value="Last Name*"/>
Email	<input type="text" value="Email Address*"/>
Phone	<input type="text" value="+1 Phone Number*"/>
Entity Type	<input checked="" type="radio"/> Hospital <input type="radio"/> Clinic <input type="radio"/> Practice
Organization Name	<input type="text" value="Organization Name*"/> <small>*Preferred organization name</small>
<input type="button" value="Submit"/>	

- 4) Within 24 hours you will receive an email with your account creation link. Click on the link.
- 5) Once you click on the link, your account will be confirmed. Within a few minutes you will receive an email with your entity specific URL, username and password to the system.

## Create New Provider (User)

\*\* The Entity Administrator (EA) is the default administrator responsible for creating all new users. For more information, please visit the “Special User Rights” section.

- 1) Go to the “Providers” tab located on the left-hand side (second tab from the top).
- 2) Click on the “Add Provider” button at the top of the page (see below).

DTx  
BRAIN AND SPINE SURGEONS  
OF NEW YORK

PROVIDER

Enter keywords... [Add Provider](#)

Filter By:  
 Name  Email id

ID	NAME	PROVIDER SPECIALTY	HOSPITAL NAME	ROLE	CONTACT INFO	STATUS	CONTACT PREFERENCE	ACTION
1	Neurosurgeon	Neurosurgeon	Brain and Spine Surgeons of New York	Physician	ntd@dtx.com Work: (201) 424-1111 Cell: (201) 424-1111	Active	SMS	<a href="#">Edit</a> <a href="#">Deactivate</a>
2	Neurologist		Brain and Spine Surgeons of New York	Advanced Practitioner	ntd@dtx.com Work: (201) 424-1111 Cell: (201) 424-1111	Active	Email	<a href="#">Edit</a> <a href="#">Deactivate</a>
3	Neurosurgeon		Brain and Spine Surgeons of New York	Nurse	ntd@dtx.com Work: (201) 424-1111 Cell: (201) 424-1111	Active	Email	<a href="#">Edit</a> <a href="#">Deactivate</a>

- 3) Complete all fields.
  - a. When selecting the provider’s role, you will notice that the privileges at the bottom of the page (ADU, ADP, ADPro, ADInQ) will auto populate based on your specific selection. These privileges auto populate based on the privilege rules the EA has indicated in the “Settings” tab (refer to the “Special User Rights” section for explanations on the privileges and setting up privilege rules). If you are not satisfied with the privileges predefined for the provider you are adding, you can edit the privileges as you wish.

- b. When choosing a medical specialty, the available options are specialties which have been added in the “Medical Specialties” tab. Please refer to the “Medical Specialties” section for more information (see below).

### Add Provider

[← Back to List](#)

Email Address\*

provider's Name\*

Specialty

Choose Provider's Role

Choose Provider Primary Speciality

Choose Provider Secondary Speciality

+1 Cell Phone Number

+1 Work Phone Number

Email

ADU

ADP

ADPro

ADInQ

Save

- 4) Save all the information on the “Add Provider” page. You will then be redirected to the main provider page. On this page you can see all the providers added for your entity. The first provider listed will always be the Entity Administrator. You can filter the providers by the various “Filter By:” options located on the top left. After selecting a filter option, enter the key words relevant to the filter option and your search.
- 5) Within a few minutes the newly added provider will receive an email with an account creation link. The provider must click on this link.
- 6) After clicking on the link and confirming their account, the provider will receive an email with their username and password for the system.

## Add/Schedule Patient

- 1) Navigate to the “Patient” tab on the left-hand side.
- 2) Click on the “Add Patient” button on the top of the page (see below).

ID	PATIENT ID	CONTACT INFORMATION	PHYSICIAN NAME	HISTORY	STATUS	ACTION
1	XXXXXXXX	XXXXXXXX@xxxx.com (XX) XXX-XXXX	XXXXXXXX-XX	<a href="#">View</a>	Active	<a href="#">Edit</a> <a href="#">Deactivate</a>
2	XXXXXXXX	XXXXXXXX@xxxx.com (XX) XXX-XXXX	XXXXXXXX-XX	<a href="#">View</a>	Active	<a href="#">Edit</a> <a href="#">Deactivate</a>
3	XXXXXXXX	XXXXXXXX@xxxx.com (XX) XXX-XXXX	XXXXXXXX-XX	<a href="#">View</a>	Deactive	<a href="#">Edit</a> <a href="#">Activate</a>

- 3) Complete all fields in the “Patient Information” and “Emergency Contact” sections.
- 4) For the “Choose Contact Preference” section, select the preferred method for the patient to receive question sets (see below).

## Add New Patient

[< Back to List](#)

**Patient Information**

Patient's First Name

Patient's Last Name

+1 Patient's Phone Number

Patient's Email Address

Patient's Age

Diagnosis

Choose Gender Preference

Date of Birth

Choose Payor

**Emergency Contact**

Contact Name

Relation to Patient

+1 Contact Phone Number

Contact Email Address

**Choose Contact Preference**

SMS

- 5) In the "Physician" section, choose the physician performing the surgery (if selecting a Procedure Question Set) or the most recent physician assigned to the patient (if selecting Individual Question Set).
- 6) Next indicate whether you would like to send the question set to a patient (Patient) or his/her physician (Quality).
- 7) Select the type of question set you would like to schedule for the patient (see below).

Physician

None Selected

None Selected

Patient set

Quality set

Individual Question Set

Choose procedure

Date 

Save

- a. If scheduling a procedure question set, select a procedure from the “Choose procedure” dropdown, then indicate the date of the procedure. The question set will be sent according to the parameters established when the question set was created.
  - i. For example, let’s assume a Lumbar Fusion Procedure was created in the “Procedure Question Sets” tab with an associated preop question set scheduled to be sent 2 days before surgery, and an associated postop question set scheduled to be sent 7 days after surgery. As seen in the below example, if you schedule a patient to receive this procedure on 2/20/20, they will receive the preop question set 2 days before the date of surgery (2/18/20) and the postop question set 7 days after the date of surgery (2/27/20).

Physician

None Selected

None Selected

Patient set

Quality set

Individual Question Set

LumberFusion (PatientSet)

2020-02-20

Save

- b. If scheduling an individual question set, select the “Individual Question Set” checkbox. Once selected, you will be prompted to choose the specific individual question set you would like to schedule from a dropdown list. Next, select the date range for which you would like the question set to be sent. The Start Date represents the first day the question set will be sent, and the End Date represents that last day the question set could possible be sent. After selecting a date range, type in the Frequency. This represents how many days you want the question set to be sent within the date range you selected. The values are: 1 = every day, 2= every other day, 3 = every 3 days etc.
- i. As an example, let’s assume you created the Blood Pressure Individual Question Set and that you would like to monitor a prehypertensive patient’s blood pressure over 7 days. After selecting the Blood Pressure Question Set, you would select the start date and end date for the 7 days. The Start Date is Day 1 and the End Date is Day 7. You would then select the frequency, or how often you would like the question set to be sent, between Day 1 and Day 7.
1. If you input “1” for the frequency, the question set will be sent to the patient every day from Day 1 to Day 7 (Day 1, Day 2, Day 3 etc.). If you input 2 for the frequency, the question set will be sent every 2 days, so Day 1, Day 3, Day 5 and Day 7. If you input 3 for the frequency, the question set will be sent every 3 days, so Day 1, Day

4 and Day 7. Higher values for the frequency follow the same pattern. In the below example, the patient will receive the question set on 2/24, 2/26, 2/28 and 3/1.

Physician

Physician

Physician

Patient set

Quality set

Individual Question Set

Blood Pressure

2020-02-24 - 2020-03-02

2

Save

8) Save all information.

### Additional Patient Functionalities

After scheduling a question set and saving the information, you will be redirected to the main Patient page. On this main page you can do the following:

- 1) View a list of all the patients who have ever been added to your entity. You can filter the patients by the various “Filter By:” options located on the top left. After selecting a filter option, enter the key words relevant to the filter option and your search.

NO.	PATIENT ID	CONTACT INFORMATION	PHYSICIAN NAME	HISTORY	STATUS	ACTION
1	[REDACTED]	[REDACTED] Cell: [REDACTED]	[REDACTED]	<a href="#">View</a>	Active	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Deactivate</a>
2	[REDACTED]	[REDACTED] Cell: [REDACTED]	[REDACTED]	<a href="#">View</a>	Active	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Deactivate</a>
3	[REDACTED]	[REDACTED] Cell: [REDACTED]	[REDACTED]	<a href="#">View</a>	Deactive	<a href="#">Edit</a> <a href="#">Activate</a>

- 2) Schedule an additional question set.
  - a. On the main Patient page, navigate to the “Action” column (the right-most column) and click on the “View” button (eye icon).
  - b. Select the “Schedule Additional Question Set” button on the bottom of the page.

Lumbar Fusion New  Quick Send  
2020-02-05

Lumbar Fusion New  Quick Send  
2020-02-05

Schedule Additional Question Set

- c. Follow the same process for scheduling an initial patient set for the patient.

### 3) Quick Send

Quick sending a question set allows a patient to receive the question set immediately via their preferred contact preference.

- a. On the main Patient page, navigate to the “Action” column (the right-most column) and click on the “View” button (eye symbol).
- b. On this page you will be able to see all the question sets that have been scheduled for the patient or their physician under the “Question Set Details” column in the middle of the page.
- c. To quick send a question set, select the “Quick Send” button to the right of the respective question set.

Note: If the “Delete” button (trash can symbol) is selected for an upcoming question set, the patient will not receive this question set and it would need to be rescheduled. If an old question set (patient has already received and answered) is deleted, this action will delete the record from this page. However, deleting an old question set will have no effect on viewing the individual patients’ responses or dashboard data for that question set.

## View Patient

### Patient Information

Name: [Redacted]  
Email: [Redacted]  
Phone: [Redacted]  
Emergency Contact Name: [Redacted]  
Relation: [Redacted]  
Emergency Contact Email: [Redacted]  
Emergency Contact Number: [Redacted]  
Hospital Name: [Redacted]

### Question Set Details

LumbarFusion 2019-11-25  Quick Send  
LumbarFusionn 2019-11-25  Quick Send  
LumbarFusion 2019-11-29  Quick Send  
LumbarFusionn 2019-11-29  Quick Send  
LumbarFusion 2019-12-05  Quick Send  
LumbarFusionn 2019-12-05  Quick Send

#### 4) View Patient Responses.

- a. To do this, on the main Patient page, click on the “View” button under the “History” column (3<sup>rd</sup> column from the right) for a patient. You will be directed to the Patient History page.
- b. On this page you can view the responses for each question set scheduled for that patient. The question sets are organized by the original survey triggered date, or when the question set was originally sent to the patient.
- c. Each row on the page represents a question set. To view responses, click on a specific row. Here you will be able to see the questions and answers for the question set, when each question was opened, when each question was answered, and any follow-up notifications that the patient received.

Postop Lumbar Fusion New Post Op	Procedure: Lumbar Fusion New	Survey Triggered: Feb 03, 2020 09:29 AM	Physician: [Redacted]	^
<p><b>Q1. Do you have a fever of 101F or greater?</b></p> <p>A. Yes</p> <p>Survey Opened: Feb 03, 2020 09:30 AM   Question Answered: Feb 03, 2020 09:30 AM</p> <p><b>Q2. What is your current pain level from 1 to 5 (5 being the worse)?</b></p> <p>A. 1: 3</p> <p>Survey Opened: Feb 03, 2020 09:30 AM   Question Answered: Feb 03, 2020 09:30 AM</p> <p><b>Q3. I scheduled a follow-up appointment with my doctor.</b></p> <p>A. True</p> <p>Survey Opened: Feb 03, 2020 09:30 AM   Question Answered: Feb 03, 2020 09:31 AM</p>				
Preop Lumbar Fusion New Pre Op	Procedure: Lumbar Fusion New	Survey Triggered: Feb 03, 2020 09:29 AM	Physician: [Redacted]	v
Postop Lumbar Fusion New Post Op	Procedure: Lumbar Fusion New	Survey Triggered: Jan 27, 2020 09:00 AM	Physician: [Redacted]	v

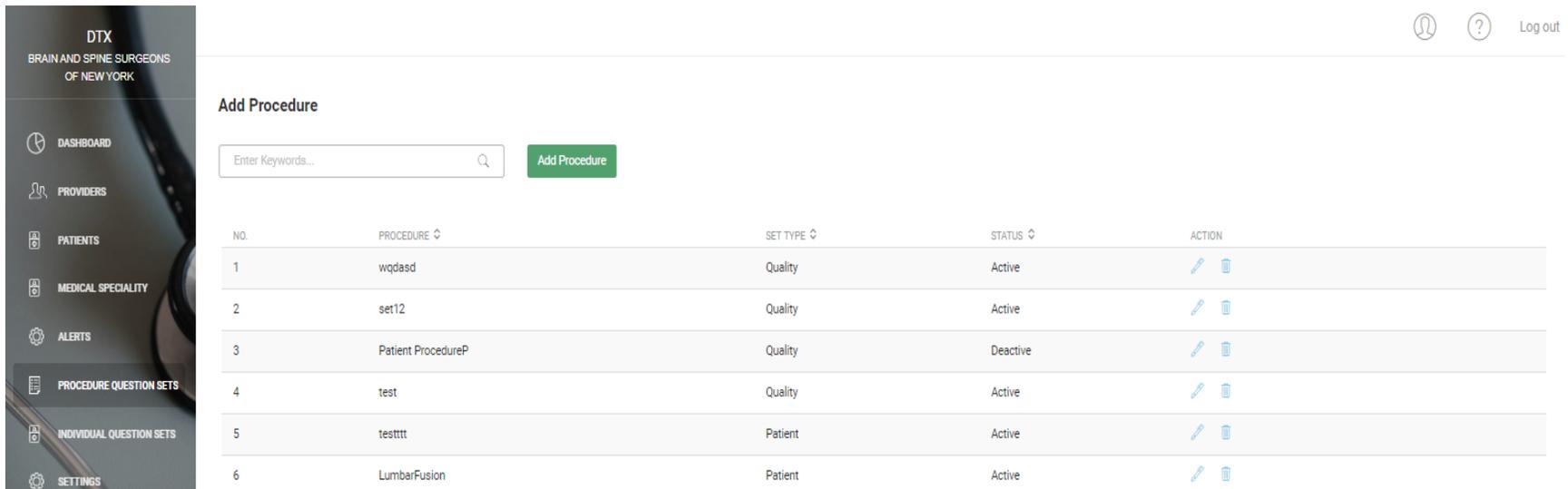
- 5) Edit a patient's information. To do this, navigate to the "Action" column (the right-most column) on the main Patient page and select "Edit" for the patient in question.
- 6) Deactivate a patient. This can be done by selecting the "Deactivate" button under the "Action" column on the right-hand side. A patient can be activated again at any time. To activate a patient, follow the same process. A deactivated patient cannot be:
  - a. Scheduled for a new question set.
  - b. Quick sent a question set.
  - c. Receive an upcoming question set that has been scheduled.

## Add Question Set

### *Procedure Question Sets*

Procedure question sets are sets that are linked to a procedure. These questions will be sent to patients according to the procedure date (which you will indicate when adding a patient) and the parameters set forth in steps 7 and 8 below.

- 1) To add a procedure question set, navigate to the “Procedure Question Sets” tab on the left-hand side.
- 2) Click on the “Add Procedure” button on the top of the page.



The screenshot displays the 'Add Procedure' page. On the left is a sidebar with the following menu items: DTX BRAIN AND SPINE SURGEONS OF NEW YORK, DASHBOARD, PROVIDERS, PATIENTS, MEDICAL SPECIALITY, ALERTS, PROCEDURE QUESTION SETS (highlighted), INDIVIDUAL QUESTION SETS, and SETTINGS. The main content area has a title 'Add Procedure' and a search bar with the placeholder 'Enter Keywords...'. To the right of the search bar is a green 'Add Procedure' button. Below this is a table with the following data:

NO.	PROCEDURE	SET TYPE	STATUS	ACTION
1	wqdasd	Quality	Active	 
2	set12	Quality	Active	 
3	Patient ProcedureP	Quality	Deactive	 
4	test	Quality	Active	 
5	testttt	Patient	Active	 
6	LumbarFusion	Patient	Active	 

- 3) Input the name of the procedure for which you are creating a question set.
- 4) Select whether you want the question set to be sent to the patient (Patient) or physician (Quality).
- 5) Click on the “Add Question Set” button.
- 6) In the “Question set” field, enter the name of the question set you are creating.
- 7) In the “Select” field you will indicate if you want the question set to be sent before or after the procedure.
- 8) In the “Number of days” field, enter the number of days before or after the procedure (depending on your selection in Step 7) that you want to the question set to be sent to the patient (see below).

## Add Procedure

Procedure Name

Patient set

Quality set

Add Question Set

Question set

Select

Number of days

Delete

9) Click on the “Save Procedure” button on the bottom right of the page.

10) The question set you just created will be under the “Question Sets” column. To edit any of the information from steps 6-8, select the “Edit” button. A pop-up window will appear allowing you to edit (see below).

Question set

Select

Number of days

No

Yes

- 11) To begin adding questions, click on the question set and select the question type from the drop-down list. There are three question types: Yes/No, True/False and Multiple Choice. Once you have chosen a question type, click on the “Add” button on the right.
- 12) You can now add your first question. In the “Insert Question” field, type in your question. If a Multiple-Choice question type was chosen, enter the answer choices in the “Insert Answer” fields.

MLD PostOp: After OP 7 Days Edit Delete

Multiple Choice ▼ Add

#1

- 🗑️
- 🗑️
- 🗑️

+ Add More

🗑️

13) If more than 1 question is added, you have the ability to map questions. You will notice that to the right of each of the answer choices is a number. This number represents a question number. Once the patient selects an answer choice, the next question they will receive will depend on this number. If the patient selects an answer and the number next to the answer is 2, the patient will then be asked the second question. If the number is 3, the patient will not be asked the second question and will instead be asked the third question. As seen in the below example, if the patient answers “Yes” to Question 1, they will be directed to Question 2. However, if the patient answers “No” to Question 1, they will be directed to Question 3.

14) For patient question sets, there are checkboxes next to each of the answer choices for any question type chosen. These checkboxes allow you the opportunity to track specific outcomes in real time. If a checkbox for a specific answer is selected, this answer will be considered an Alert. In the below example, if the patient answers “Yes” to the question “Is your fever greater than 101 degrees Fahrenheit”, this response would constitute an Alert.

#1	Do you have a fever?	<ul style="list-style-type: none"><li>Yes <input type="checkbox"/></li><li>No <input type="checkbox"/></li></ul>	2 3	 
#2	Is your fever greater than 101 degrees Fahrenheit?	<ul style="list-style-type: none"><li>Yes <input checked="" type="checkbox"/></li><li>No <input type="checkbox"/></li></ul>	3 3	 
#3	Did you schedule a follow-up appointment with your doctor?	<ul style="list-style-type: none"><li>Yes <input type="checkbox"/></li><li>No <input type="checkbox"/></li></ul>		 

Save Question Set

- a. If a patient selects the checked response, the physician will be alerted via email immediately (see below).

### Patient Alert Notification



Bobby <appt@dtomed.com>  
To: Ram Chandra

Reply Reply All Forward

Thu 11/28/2019 10:18 AM

If there are problems with how this message is displayed, click here to view it in a web browser.  
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Ram Chandra,

Patient : ~~XXXXXXXXXX~~  
Procedure : Lumbar Fusion  
Question : Do you have a fever of 101F or greater?  
Answer : Yes

Regards,  
DTX.

Should you have any queries, do mail us at [help@dtomed.com](mailto:help@dtomed.com) , or call us at [+19176588433](tel:+19176588433) to speak to our Help Desk

- b. The physician can also receive an alert notification through text (see below).

Alert triggered for patient  
Ram Chandra. Please check  
email



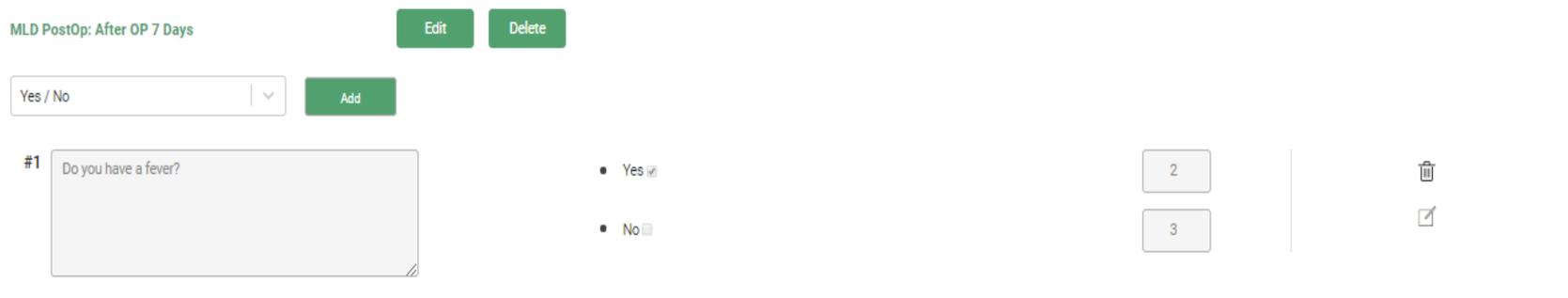
Text Message



15) After adding all your questions, please select the “Save Question Set” button on the bottom left-hand side.

16) Your question set has now been saved. At this time you may:

- a. Add an additional question set for the procedure. To do this repeat step 5.
- b. Edit the existing question set. To do so, repeat step 10. To delete the question set, select the “Delete” button on the right of the question set name.
- c. To edit a specific question, click on the name of the question set. To the far right of each question you will notice an “Edit” button (pen writing symbol) and “Delete” (trashcan symbol) button (see below).



d. Return to the main Procedure Question Set page. To do so, select the “Back to List” button in the top right.

- B. On the main Procedure Question Set page you can view all the procedure question sets that have been added. To edit a question set within a procedure, navigate to the “Action” column on the right-hand side and click on the “Edit” button (pen symbol). To delete a procedure, select the “Delete” button (trashcan symbol) under the “Action” column.

## Individual Question Sets

Individual question sets are sets that are not linked to a procedure or care event. These are standalone question sets and can be used for diagnostic, chronic disease management, patient satisfaction and other purposes.

- 1) To add an individual question set, navigate to the “Individual Question Sets” tab on the left-hand side.
- 2) Click on the “Add Question Set” button on the top of the page (see below).

NO.	QUESTION SET NAME	SET TYPE	ACTION
1	individual set1	Patient	
2	set2	Quality	
3	set3	Patient	
4	Blood Pressure	Patient	
5	Ambulatory Surgery	Quality	
6	Blood Pressure New	Patient	
7	Ambulatory Surgery New	Quality	
8	Blood Pressure Final	Patient	

- 3) A pop-up box will appear. Input the name of the question set and select whether you want the question set to be sent to the patient (Patient) or physician (Quality). Select the button “Yes” at the bottom of the pop-up (see below).

Question set

Question set Name

Patient set

Quality set

No Yes

- 4) The pop-up will disappear. Find your question set under the “Question Set Name” column. The most recent question sets added will appear at the bottom of the list. Once you have found your question set and click on the “Edit” button (pen symbol) on the right-hand side under the “Action” column.
- 5) You can now begin adding questions. For details on how to add questions, steps 11-15 in the previous section.
- 6) After adding all your questions, please select the “Save Question Set” button on the bottom left-hand side.
- 7) Your question set has now been saved. At this time you may:
  - a. Edit the existing question set. To edit a specific question, click on the name of the question set. To the far right of each question you will notice an “Edit” button (pen writing symbol) and “Delete” (trashcan symbol) button.
  - b. Return to the main page. To do this, select the “Back to List” button on the top right (see below).

Blood Pressure Final ▾

Select Question Type ▾

Add

#1

Have you checked your blood pressure today?

• Yes

• No

2

2



8) On the main Individual Question Set page you can view all the individual question sets that have been added. To edit a question set within a procedure, navigate to the “Action” column on the right-hand side and click on the “Edit” button (pen symbol). To delete a procedure, select the “Delete” button (trashcan symbol) under the “Action” column.

## Medical Specialties

Medical specialties represent the various specialties of the physicians in your entity.

- 1) To add a medical specialty, navigate to the “Medical Specialty” tab on the left-hand side.
- 2) Click on “Add Specialty” on the top of the page (see below).
- 3) Enter the specialty and select “Save”.

DTX  
BRAIN AND SPINE SURGEONS  
OF NEW YORK

DASHBOARD

PROVIDERS

PATIENTS

**MEDICAL SPECIALTY**

ALERTS

PROCEDURE QUESTION SETS

INDIVIDUAL QUESTION SETS

SETTINGS

Medical Speciality

Add Specialty

NO.	MEDICAL SPECIALITY ↕	ACTION
1	Cardiologist	Access Denied
2	Pediatrician	Access Denied
3	Psychiatrist	Access Denied
4	General Practitioner	Access Denied
5	Neurosurgeon	

Log out

## Alert Dashboard

All alerts are housed in the Alerts Dashboard. This dashboard exists to allow users to keep track of and manage alerts.

- 1) To view alerts in the Alerts Dashboard, go to the “Alerts” tab on the left-hand side.
- 2) Here you will see all the alerts that have ever been triggered, organized by oldest to most recent. Each row represents an alert, and for each alert you will notice information on the alert date, time, patient, physician, question and response.
- 3) To the far right of each alert is a “Notes” column.
  - a. The textbox in this column allows the user to document any comments pertaining to the alert. A comment must be inputted for every alert.
  - b. The checkmark to the right of this textbox allows the user to save the alert, making it a record in the dashboard. The checkmark can only be selected once an alert is acknowledged and commented on.
- 4) Alerts can be filtered by “Patient” or “Physician”. To filter the alert, select a “Filter By” option at the top of the page and type in any key words related to your search (see below).

### Alerts



Filter By:

Patient

Physician

NO.	ALERT DATE	TIME	PATIENT	PHYSICIAN	ALERT QUESTION RESPONSE	NOTES
1	2019/11/22	01:55 PM	[REDACTED]	[REDACTED]	Are you currently smoking? Yes	None
2	2019/11/25	02:39 PM	[REDACTED]	[REDACTED]	MI within past 6 months? Yes	None
3	2019/11/25	02:40 PM	[REDACTED]	[REDACTED]	Are you currently smoking? Yes	None
4	2019/11/25	02:41 PM	[REDACTED]	[REDACTED]	Are you currently smoking? Yes	None
5	2019/11/26	12:16 PM	[REDACTED]	[REDACTED]	Are you currently smoking? Yes	<input type="text"/> <input checked="" type="checkbox"/>

## Special User Rights

The Entity Administrator (EA) account and all Physician accounts have certain unique privileges. These privileges are listed below.

### *EA Account*

- 1) Set up follow-up notifications. Follow-up notifications allow you to automatically re-send questions sets to patients who have not responded to the originally scheduled question sets. The steps for setting up follow-up notifications are as follows:
  - a. Navigate to the “Settings” tab on the left-hand side and go to the “Follow up Notifications” section.
  - b. In the first drop-down list, select the follow-up interval. This interval indicates when you would like the patient to be resent the question set. In the below example, if you select “24 Hours” this would indicate that, if the patient does not answer the originally scheduled question set, it will be resent to the patient 24 hours later.
  - c. In the second drop down list, select the number of times you would like the patient to be resent the question set. In the below example, if you select “2” the patient will be resent the question set a maximum of two times. So, if you select “24 Hours” in the first drop-down and “2” in the second dropdown, this would indicate that if the patient does not respond to the originally scheduled question set, they will be resent the question set 24 hours later. If they do not answer the resent question set, they will be resent the question again 24 hours later.
  - d. Save your selections by selecting the “Save” button.

The screenshot displays the user interface for the DTK Brain and Spine Surgeons of New York. On the left is a dark sidebar with a menu containing: DASHBOARD, PROVIDERS, PATIENTS, MEDICAL SPECIALTY, ALERTS, PROCEDURE QUESTION SETS, INDIVIDUAL QUESTION SETS, and SETTINGS (highlighted). The main content area is titled "Account" and includes input fields for Username, Email Address, Password (with a strength indicator), New password, and Confirm password, followed by a green "Save" button. Below this is the "Follow up Notifications" section, which includes a dropdown menu for "Select follow up intervals in case patients do not respond after" (set to 24 Hours) and another dropdown for "Select number of follow ups" (set to 2 Times), also followed by a green "Save" button. In the top right corner, there are icons for help and a "Log out" link.

- 2) Set up SMS notifications. The EA receives alert emails for all alerts triggered. SMS notifications for alerts do not contain any PHI and simply notify the user that an alert email has been sent. If you would like to receive SMS alert notifications, please do the following:
  - a. Navigate to the “Settings” tab on the left-hand side and go to the “Notifications” section.
  - b. Under the “Notifications for Alerts” subheading, select the checkbox next to the word “SMS” (see below).

## Notifications

Notifications for Alerts

SMS

Save

- 3) Determine default user privileges. User privileges are defined as the level of access each type of user can have. There are five types of users: EA, Physician, Nurse, Assistant and Other. Each of these user types are already associated with their own level of access, or privileges. There are four separate privileges which include: add/delete user, add/delete patient, add/delete procedure question set, and add/delete individual question set. To view or change these default privileges please do the following:
- Navigate to the "Settings" tab on the left-hand side and go to the privilege table at the bottom of the screen.

ROLE	ADU	ADP	ADPRO	ADINQ
EA	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Provider	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Nurse	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Assistant	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- ADU: Add/Delete User
- ADP: Add/Delete Patient
- ADPRO: Add/Delete Procedure Question set
- ADINQ: Add Individual Question set

Save

- b. Here you will see the default privileges automatically assigned to each user type. Listed below is an explanation of these privileges:
- i. ADU = Add/Delete User. This privilege allows the user to add/delete a provider in the “Providers” tab. The user will also be able to filter the Providers on the main Provider page.
  - ii. ADP = Add/Delete Patient. This privilege allows the user to add/delete a patient and send the patient a question set (either through the scheduling or quick send functionalities). The user can also view the patient’s responses, deactivate the patient, or filter the patients on the main Patient page.
  - iii. ADPRO = Add/Delete Procedure Question Set. This privilege allows the user to add/delete procedure question sets in the “Procedure Question Sets” tab on the left-hand side.
  - iv. ADINQ = Add/Delete Individual Question Set. This privilege allows the user to add/delete individual question sets in the “Individual Question Sets” tab on the left-hand side.
- c. To change a default privilege for a user type, check/uncheck the relevant checkbox in the table. Listed below are key points to keep in mind:
- i. All users (except for EA) can only delete information that has been added by that specific user. For example, if a specific user has the “ADP” privilege, they can only delete patients that they have added. The EA can add/delete any information, even that which has not been added specifically by the EA.
  - ii. When a specific user is being added to your entity, the privileges automatically assigned to the user will be in accordance with the privileges outlined in this table. However, you have the option to customize the privileges for each user added. For example, let’s assume that we are adding a nurse to the system. You will notice in the below screenshot that the “ADP” and “ADINQ” privileges auto populate as these are the privileges outlined for the nurse user type in the default privilege table. If I want the nurse I am adding to be able to also add other users to the system, I can assign her this privilege by simply checking the “ADU” checkbox at the bottom of the page.

Email Address\*

provider's Name\*

Role Status

Nurse

+1 Cell Phone Number

+1 Work Phone Number

Choose Contact Preference

ADU  
 ADP  
 ADPro  
 ADInQ

Save

- iii. A user with the ADPRO and ADINQ privileges can only CREATE question sets and cannot schedule a patient for the question set unless the user is also given the ADP privilege.

### *Physician Account*

- 1) Delegate Alert Emails. The Physician receives alert emails for all alerts triggered by his patients. The Physician can assign two other providers to also receive alert emails. To do so:
  - a. Navigate to the “Settings” tab on the left-hand side and go to the “Notifications” section.
  - b. Under the “Delegate Alert Notification to” subheading, select up to two providers to receive alert emails.

## Notifications

Delegate Alert Notification to

 | v | v

Notifications for Alerts

SMS

Save

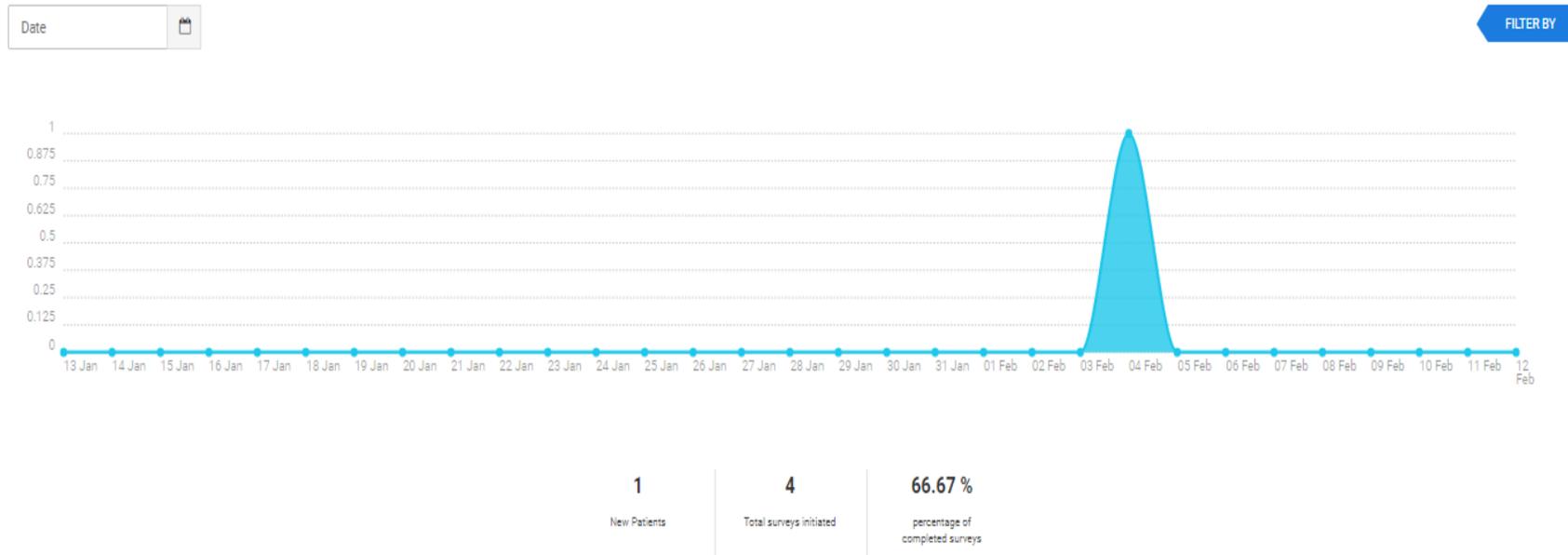
- 2) Set up SMS notifications. To do this, refer to step 2 in the previous section.

## Analytics Dashboard

The analytics dashboard allows you to view, and filter by select variables, the aggregate patient data for any question set you have created in real time. You can export the results to Excel to view the individual patient data. A maximum of 5 question sets can be displayed on the dashboard page at any given time. Both Patient and Quality sets can be displayed simultaneously. Please find below instructions on how to use the dashboard.

- 1) Navigate to the “Dashboard” tab on the left-hand side.

- 2) You will notice three numbers displayed on the page. These numbers represent the number of new patients enrolled, the total number of surveys sent (initiated), and the response rate (percentage of surveys completed) for your entire dataset (see below).



### Filters

- 3) To view the aggregate responses for specific question sets, do the following:
- On the top left of the page is the “Date” filter. Click this filter and select the start and end date for the data you are interested in. You can also select one of the presets (“Today”, “Yesterday” etc.) on the left-hand side of the filter. If you are not interested in a specific date range, you can leave this filter blank (see below).

Date 📅

Start Date: 2020/02/20
End Date: 2020/02/20

< January, 2020 >							< February, 2020 >						
SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
29	30	31	1	2	3	4	26	27	28	29	30	31	1
5	6	7	8	9	10	11	2	3	4	5	6	7	8
12	13	14	15	16	17	18	9	10	11	12	13	14	15
19	20	21	22	23	24	25	16	17	18	19	20	21	22
26	27	28	29	30	31	1	23	24	25	26	27	28	29
2	3	4	5	6	7	8	1	2	3	4	5	6	7

**Confirm**

- b. Select the “Filter By” filter on the top right-hand side.
- c. Choose one question category. “Procedure Question Types” correspond to procedure question sets, and “Individual Question Types” correspond to individual question sets. Only one question category can be viewed at once. In the below example we chose the “Procedure Question Types”.
- d. Choose a question type. You can search for data from “Patient Sets”, “Quality Sets” or both. If you would like to view data from both, select “All” from the dropdown as we have done in the below example.

**FILTER BY**

Procedure Question Type  
 Individual Question Type

**Procedure Type:**

All
▼

- e. Once we select “All”, two more filters will appear: “Quality Procedure Name” and “Patient Procedure Name”. Choose the quality and patient procedures you are interested in. You may also search for a specific procedure by entering the procedure’s name into the “Search” field. In the below example we chose one quality procedure and one patient procedure.

**Quality Procedure Name:**

Lumbar Fusion New (Qua | v

Search... Q

xyz (QualitySet)

TestQuality (Qualit...

Lumbar Fusion Ne...

**Patient Procedure Name:**

Lumbar Fusion New (Pati | v

Search... Q

MLD (PatientSet)

Lumbar Fusion Ne...

testttt (PatientSet)

- f. After selecting the appropriate patient and quality procedures, two more filters will appear: “Quality Question set” and “Patient Question set”. Select the appropriate question sets. You can search for a specific question set by entering the question set’s name into the “Search” field. When making your question set selections, please know the following:
- i. Up to 5 question sets can be displayed at any given time. For example, if one quality question set is chosen, a maximum of 4 patient question sets can be selected. In the below example, we have chosen one quality question set and two patient question sets.

Quality Question set:

Preop Lumbar Fusion Nev | ▾

Search... 🔍

- Preop Lumbar Fusion...
- Postop Lumbar Fusio...

Patient Question set:

Preop Lumbar Fusion Nev | ▾

Search... 🔍

- Preop Lumbar Fusion...
- Postop Lumbar Fusio...

- ii. You must select ONLY ONE quality question set if you would like to have the ability of stratifying the patient question set data by the quality question set data. In other words, when looking at the final dashboard output, if only one quality question set is chosen, you will be able to filter the responses from the patient question sets by the responses from the one quality question set that you chose. If more than one quality question set is chosen, the data from these question sets will appear in the dashboard output (as long as the number of questions sets does not exceed 5), but you will not be able to stratify the patient question set responses (see step i below).
- g. Once you have chosen the question sets, you have the option of filtering by Provider, Patient and Specialty. If you would like to view ALL data for the specific question sets you have chosen, select “Select All” for the “Provider Name”, “Patient” and “Specialty” filters (see below).

**Provider Name:**

Kevin Stubbah	▼
Search...	🔍
<input checked="" type="checkbox"/> Select All	
<input checked="" type="checkbox"/> Kevin Stubbah	

**Patient:**

Monaissa Alston, Niesha C	▼
Search...	🔍
<input checked="" type="checkbox"/> Select All	
<input checked="" type="checkbox"/> Monaissa Alston	
<input checked="" type="checkbox"/> Niesha Chance	

**Specialty:**

Cardiologist, Pediatrician, I	▼
Search...	🔍
<input checked="" type="checkbox"/> Select All	
<input checked="" type="checkbox"/> Cardiologist	
<input checked="" type="checkbox"/> Pediatrician	

## Output

- a. After you have finalized all your selections, click on the “Submit” button. You will now see the aggregate data displayed in a similar manner to the below image. For the aggregate data, you will notice three question sets displayed. These are the questions sets that we selected in step f above. Under each question set are the constituent questions. Under each question are the answer choices alongside the % of patients who selected those responses. Quality question sets will always be displayed before (to the left of) patient question sets. We chose to display one quality question set, “Preop Lumbar Fusion New”, which is the leftmost question set displayed here. For the quality question sets, you will notice that there is a textbox next to each of the answer choices for the individual questions. As described in section f, you can stratify the patient question set data (middle and rightmost question sets) by the quality question set responses.

Search Result: Export

Preop Lumbar Fusion New	Preop Lumbar Fusion New	Postop Lumbar Fusion New
<b>History of sleep apnea?</b> <input type="checkbox"/> Yes = 66.67% <input type="checkbox"/> No = 33.33%	<b>Do you have a reliable caregiver at home?</b> Yes = 50.00% No = 50.00%	<b>Do you have a fever of 101F or greater?</b> Yes = 44.44% No = 44.44%
<b>Diabetic?</b> <input type="checkbox"/> Yes = 66.67% <input type="checkbox"/> No = 33.33%	<b>I own a car.</b> True = 100.00% False = 0.00%	<b>What is your current pain level from 1 to 5 (5 being the worse)?</b> 1 = 50.00% 2 = 12.50% 3 = 25.00% 4 = 0.00% 5 = 12.50%
<b>The patient has osteoporosis?</b> <input type="checkbox"/> True = 50.00% <input type="checkbox"/> False = 50.00%	<b>How often do you exercise?</b> Daily = 22.22% Weekly = 0.00% Monthly = 33.33% Rarely = 11.11% Never = 22.22%	<b>I scheduled a follow-up appointment with my doctor.</b> True = 62.50% False = 37.50%

- b. In order to stratify the patient data, click on one of the textboxes. For example, as seen below, if we are interested in viewing the data for all patients with sleep apnea, we would select “Yes” for the question “History of Sleep Apnea” for the quality question set. Observe how the patient data (middle and right-most columns) changes. Remember quality question sets are sent to the physician. So, in this example, physicians received a question set asking them if their patient had sleep apnea. The below output is showing the data for patients 1) who answered the patient question sets selected AND 2) whose physicians indicated that they had sleep apnea on the quality question set.

Search Result: Export

Preop Lumbar Fusion New	Preop Lumbar Fusion New	Postop Lumbar Fusion New
<p><b>History of sleep apnea?</b></p> <div style="border: 1px solid #ccc; padding: 5px;"> <input checked="" type="checkbox"/> Yes = 66.67%             <input type="checkbox"/> No = 33.33%         </div> <p><b>Diabetic?</b></p> <div style="border: 1px solid #ccc; padding: 5px;"> <input type="checkbox"/> Yes = 66.67%             <input type="checkbox"/> No = 33.33%         </div> <p><b>The patient has osteoporosis?</b></p> <div style="border: 1px solid #ccc; padding: 5px;"> <input type="checkbox"/> True = 50.00%             <input type="checkbox"/> False = 50.00%         </div>	<p><b>Do you have a reliable caregiver at home?</b></p> Yes = 0.00% No = 100.00%	<p><b>Do you have a fever of 101F or greater?</b></p> Yes = 37.50% No = 50.00%
	<p><b>I own a car.</b></p> True = 100.00% False = 0.00%	<p><b>What is your current pain level from 1 to 5 (5 being the worse)?</b></p> 1 = 57.14% 2 = 14.29% 3 = 28.57% 4 = 0.00% 5 = 0.00%
	<p><b>How often do you exercise?</b></p> Daily = 25.00% Weekly = 0.00% Monthly = 37.50% Rarely = 12.50% Never = 12.50%	<p><b>I scheduled a follow-up appointment with my doctor.</b></p> True = 71.43% False = 28.57%

- c. The patient data can only be filtered by the quality data if ONLY ONE quality question set is chosen. If more than one quality question set is chosen, this filtering cannot be done. In the below example, two quality question sets and two patient question sets are displayed. “Preop Lumbar Fusion New” and “Postop Lumbar Fusion New” are the quality question sets. As can be seen, since two quality question sets were chosen, you cannot stratify the patient data by the quality data.

Preop Lumbar Fusion New	Postop Lumbar Fusion New	Patient Preop	Patient Postop
<b>History of sleep apnea?</b> Yes = 66.67% No = 33.33%	<b>The patient has been discharged.</b> True = 66.67% False = 16.67%	<b>Do you have a reliable caregiver at home?</b> Yes = 0.00% No = 100.00%	<b>Do you have a fever of 101F or greater?</b> Yes = 70.59% No = 29.41%
<b>Diabetic?</b> Yes = 66.67% No = 33.33%	<b>Was the patient discharged to a rehab facility?</b> Yes = 25.00% No = 75.00%	<b>I own a car.</b> True = 0.00% False = 0.00%	<b>What is your current pain level from 1 to 10?</b> 1 = 0.00% 2 = 16.67% 3 = 50.00% 4 = 0.00% 5 = 0.00% 6 = 33.33% 7 = 16.67% 8 = 0.00% 9 = 0.00% 10 = 0.00%
<b>The patient has osteoporosis?</b> True = 50.00% False = 50.00%	<b>Were there any surgical complications?</b> Yes = 20.00% No = 80.00%	<b>How often do you check your email?</b> Daily = 0.00% Weekly = 100.00% Monthly = 0.00% Rarely = 0.00% Never = 0.00%	<b>Did you schedule a follow-up visit with your doctor?</b> Yes = 73.33% No = 26.67%

- d. Along with the data output reviewed in steps i-j, the dashboard will also show the total number of questions sent and answered for the question sets selected to be displayed. Also, in addition to stratifying the patient data by the quality data, you can filter all data (patient and quality) by several subfilters. These subfilters are gender, age, payor and diagnosis (see below).

228 Question Answered Out of 235

Choose Gender v

Age

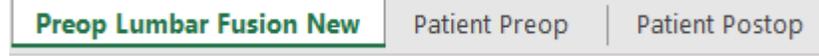
Choose Payor v

Diagnosis

Search

### Export

- a. If you would like to view the patient-level data, you can export the data to Microsoft Excel by selecting “Export” on the right-hand side on the main dashboard output page (see image below step a in the section *Output*). In Excel, each tab represents a question set. In the below example, the question set “Preop Lumbar Fusion New” is one tab.



- b. The data for the “Preop Lumbar Fusion New” question set can be seen below. Each row represents data for a patient who has answered the survey completely. Rows are organized by Date of Service (DOS). A patient can populate more than one row since question sets can be answered by the patient (or by the physician for quality sets) more than once (see the below example). The columns represent the different variables which include the following patient and physician factors: DOS, Patient Name, Age, Gender, Payor, Physician, Specialty, and Diagnosis. The columns also include when the question set was triggered (“Quality Set Triggered”), the response to every question of the question set (“History of sleep apnea” etc.) and the date and time of each question response (“Answer Date 1”, “Answer Date 2” etc.).

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	DOS	Patient Name	DOS	Age	Gender	Payor	Physician	Specialty	Diagnosis	Quality Set Triggered	History of sleep apnea	Answer Date 1	Answer Date 2	Answer Date 3	Has osteoporosis	Answer Date 3
2	2020-06-18	*****	1999-05-20	26	female	A	*****	Neurosurgeon	Radclodopathy	Jan 17, 2020 09:00 AM	Yes	Jan 17, 2020 09:56 AM	Yes	Jan 17, 2020 09:56 AM	True	Jan 17, 2020 09:56 AM
3	2020-06-18	*****	1999-05-20	26	female	A	*****	Neurosurgeon	Radclodopathy	Jan 21, 2020 09:41 AM	Yes	Jan 21, 2020 09:41 AM	Yes	Jan 21, 2020 09:41 AM	True	Jan 21, 2020 09:41 AM
4	2020-06-18	*****	1999-05-20	26	female	A	*****	Neurosurgeon	Radclodopathy	Jan 21, 2020 09:41 AM	No	Jan 21, 2020 09:43 AM	No	Jan 21, 2020 09:43 AM	False	Jan 21, 2020 09:43 AM
5	2020-06-18	*****	1999-05-20	26	female	A	*****	Neurosurgeon	Radclodopathy	Jan 21, 2020 09:47 AM	Yes	Jan 21, 2020 09:47 AM	No	Jan 21, 2020 09:47 AM	False	Jan 21, 2020 09:47 AM
6	2020-06-18	*****	1999-05-20	26	female	A	*****	Neurosurgeon	Radclodopathy	Jan 21, 2020 09:48 AM	No	Jan 21, 2020 09:48 AM	Yes	Jan 21, 2020 09:48 AM	False	Jan 21, 2020 09:48 AM
7	2020-06-25	*****	1999-05-20	26	female	A	*****	Neurosurgeon	Radclodopathy	Jan 24, 2020 09:06 AM	Yes	Jan 27, 2020 09:11 AM	Yes	Jan 27, 2020 09:11 AM	True	Jan 27, 2020 09:11 AM
8	2020-06-25	*****	1999-05-20	26	female	A	*****	Neurosurgeon	Radclodopathy	Feb 04, 2020 09:08 AM	No	NA	NA	NA	NA	NA

